



The integration of the public
health agenda into the delivery
of
Housing Benefit & Council Tax
Support

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Who we are and what we do

- **Approach to Public Health**
- **Training and awareness**
- **Projects & Signposting**



What's on the agenda?

- **Channel Shift**
- **Alternative models for service delivery**
- **Vulnerable customers**



The Bigger Picture

- **Every Home**
- **Every Business**
- **Welfare Reform**